

Dispute Resolution Procedures

Parents' grievance with the school will be addressed through a direct dialogue, which, if necessary, may involve a series of meetings and discussions. As a first step, the parent will make an appointment with the student's teacher to redress the issue. If results of the meeting with the teacher are not satisfactory, the parent will then make an arrangement to see the school administration. The parent will meet either assistant principal or principal. If the meeting with the principal does not assuage the parent's concerns, the issue will be communicated to the School Governing Board Chairperson in writing. The Chair will attempt to resolve the issue in person. However, if this resolution is unsatisfactory to the parent, this concern will further be taken to a scheduled Governing Board meeting. The parent can attend and articulate his/her concern to the Board.